

GBV CASEWORKER

JOB SUMMARY: The GBV Caseworker will be responsible for providing direct support, including GBV case management and psychosocial support services, to at-risk women and girls and survivors of GBV.

RESPONSIBILITIES:

Service Provision

- Provide age-appropriate and survivor-centred GBV Case Management services to survivors of GBV and vulnerable women and girls, in line with the *Inter Agency GBV Case Management Guidelines*, including assessment of survivor's needs; basic counselling; support to develop and implement a care plan; support to develop and implement a safety plan; and support to access services additional services in line with clients' wishes.
- Coordinate closely with the Casework Supervisor and seek support when required
- Provide information on available services and support survivors' informed choices through referral, accompaniment, service coordination and follow up, and participation in referral systems/pathways.
- Participate in regular case review meetings and coaching sessions
- Carefully document service provision and maintain case files
- Adhere to strict data protection and information-sharing protocols to protect the privacy, confidentiality, and safety of survivors

Coordination, Advocacy and Representation

- Coordinate with other service providers and community focal points to strengthen access to services and build support for survivors
- Organize case management meetings, as required, with other service providers
- Support referral systems/pathways

Security and Conduct

- Ensure compliance with security protocols and policies
- Foster a safe and supportive working environment for all GBV staff and partners
- Exemplify core principles of GBV programming, including respect, non-discrimination, responsible use of power, nonviolence, and promotion of gender equality

QUALIFICATIONS:

- Relevant experience helping women required; Relevant academic experience such as social work preferred.
- Demonstrated commitment to core principles of GBV programming, including gender equality and survivor-centered support services.
- Demonstrated familiarity, respect, and empathy for affected populations
- Commitment to championing survivors
- Good interpersonal and advocacy skills
- Very good listening and communication skills
- Familiarity with government and NGO service providers preferred
- Ability to exercise sound judgment, remain flexible, and apply experience and guidance to evolving challenges

- Language
- Female-only position