

GBV Casework Supervisor

JOB SUMMARY: The GBV Casework Supervisor will ensure quality provision of GBV case management and psychosocial support services to GBV survivors for at-risk women and girls and survivors of GBV. The GBV Casework Supervisor will train, coach, and support GBV Caseworkers and strengthen systems of support for GBV survivors.

RESPONSIBILITIES:

Capacity Building and Service Oversight

- Train GBV Caseworkers, in line with the *Inter-Agency GBV Case Management Guidelines*
- Train GBV Caseworkers, in line with *Caring for Child Survivors of Sexual Abuse*
- Coach GBV Caseworkers through regular group and individual sessions
- Conduct routine case review meetings
- Conduct regular supportive supervision sessions
- Support GBV Caseworkers as required to respond effectively to cases, including direct service provision and coordination and advocacy with other service providers.
- Support trainings of other service providers who may interact with at-risk women and girls and GBV survivors.
- Contribute to the development and effectiveness of GBV referral systems/pathways
- Ensure strict data protection and information-sharing protocols to protect the privacy, confidentiality, and safety of survivors

Human Resources Management

- Recruit and supervise GBV Caseworkers
- Create a safe and supportive environment for GBV Caseworkers
- Foster teambuilding, and support principles of self-care

Coordination, Advocacy and Representation

- Mobilize stakeholders to strengthen coordination and safe access to services for survivors
- Promote a survivor-centred approach in all internal and external coordination meetings
- Organize case management meetings, as required, with other service providers

Security and Conduct

- Ensure compliance with security protocols and policies
- Foster a safe and supportive working environment for all GBV staff and partners
- Exemplify core principles of GBV programming, including respect, non-discrimination, responsible use of power, nonviolence, and promotion of gender equality

QUALIFICATIONS:

- GBV Case Management experience required; Relevant academic experience such as social work preferred.
- Demonstrated commitment to core principles of GBV programming, including gender equality and survivor-centered support services.
- Familiarity with GBV Case Management standards and tools
- Training and facilitation experience
- Commitment to championing survivors
- Good interpersonal and advocacy skills
- Very good listening and communication skills
- Familiarity with government and NGO service providers preferred
- Ability to exercise sound judgment, remain flexible, and apply experience and guidance to evolving challenges

- Language
- Female-only position