



IMPACT REPORT

2021

Thanks to your generous support, International Medical Corps is one of the world's premier first responders. Because you care, in 2021 we reached more than 18 million people in 30 countries affected by armed conflict, natural disasters and disease.





Since our founding in 1984, International Medical Corps has helped tens of millions of people in more than 80 countries. With our staff of more than 7,500—97% of whom are hired locally—we provide lifesaving healthcare and emergency relief worldwide. We also provide training for local communities to become effective first responders themselves, planting seeds of self-reliance that foster confidence and hope for the future.



FROM RELIEF TO SELF-RELIANCE

Our Core Programs



**Emergency Response
& Preparedness**



**Health Services
Support**



**Family &
Community Health**



**Women's &
Children's Health**



**Mental Health &
Psychosocial Support**



**Water, Sanitation
& Hygiene**



**Nutrition, Food Security
& Livelihoods**

TRAINING UNDERPINS *ALL* WE DO



GLOBAL COVID-19 RESPONSE



1.4 MILLION

people vaccinated at International Medical Corps-supported facilities



51

health facilities provided with cold-chain support



10,513,930

PPE and IPC items distributed



29,083

frontline healthcare workers trained

In 2021, International Medical Corps continued to support hundreds of hospitals and healthcare facilities and deliver COVID-19 vaccinations in the United States and worldwide. In the US, we were part of a team that provided nearly 167,000 vaccinations at Kedren Community Health Center in south Los Angeles, where we also provided equipment to Martin Luther King, Jr. Community Hospital to support its vaccination programs. In addition, we provided emergency vaccination support in Texas and Puerto Rico.

Globally, we helped transport vaccines to remote areas and supported vaccinations in 14 countries. And because we conducted vaccine hesitancy surveys, the vaccination campaigns we ran or supported were tailored to the needs of each country. For example, in Pakistan, we conducted a survey and supported a successful campaign in Peshawar district that administered 85,614 vaccine doses.

International Medical Corps volunteer Yvonne Groenhout administers a COVID-19 vaccine at Kedren Community Health Center in south Los Angeles, California.

“

When something happens here at home, there's a massive perspective change, and there's no reprieve. Working with our teams in the US and abroad, I've seen firsthand the resolve and commitment of our staff and volunteers to battle this pandemic and strengthen communities.”

*Dr. John Roberts
Lead, US Programs*

Turning Wariness to Gratitude

Yvonne Groenhout, an intensive-care unit (ICU) nurse with 26 years' experience, was working in Salem, Oregon, when the pandemic started in 2020. Because her community was relatively spared in the beginning, she decided to volunteer with International Medical Corps at Chicago's Ingalls Memorial Hospital. At first, wary and exhausted hospital workers didn't know what to think. “They would say, ‘You're here just out of the kindness of your heart?’” remembers Yvonne. “And we'd say, ‘Yes, we're here to help—you can rest now.’” Wariness quickly turned to gratitude.

Though Yvonne has always been driven to help, it was a devastating loss—the death of her oldest daughter five years ago—that ignited an even stronger desire to serve. So when the next call from International Medical Corps came, she answered, spending two weeks volunteering in south Los Angeles.

Working at Kedren Community Health Center, Yvonne helped to educate low-income community members who initially were hesitant to get the vaccine. Once again, she saw the difference she made. During her first week at Kedren, Yvonne vaccinated a lot of elderly people. During her second week, much to her delight, these same people brought their children and grandchildren in for vaccinations.

Now heading into semi-retirement, Yvonne plans to do more volunteer work with us. “International Medical Corps is so highly organized, and they recruit the very best volunteers,” she explains. “I just want to do whatever I can to make a tiny bit of difference in the world—and International Medical Corps lets me do that.”



AFGHANISTAN

International Medical Corps was established in 1984 by volunteer doctors and nurses to address the critical need for medical care in war-torn Afghanistan during the Soviet occupation. Since then, decades of conflict have made it difficult for citizens to obtain basic services, especially when much of the country is inaccessible due to rugged terrain, poor infrastructure and unstable security conditions. Despite these challenges, our long-term commitment to the people of Afghanistan has never wavered. More than 37 years later, in the midst of political turmoil, International Medical Corps continues to provide vital, lifesaving services across the country.



570,280

people reached by our health programs



386,457

women and girls directly served



8,219

women and adolescent girls involved in knowledge- and skills-building activities



76,048

children under 5 treated for acute respiratory infections



42,580

people received WASH services

Clean Water Is a Blessing

Though the conflict in Afghanistan is well-known, few people are aware of the country's ongoing water crisis. Infrastructure that provided safe drinking water has been one of the war's casualties—but conflict is not the sole source of the problem. Geographical constraints, cyclical droughts and a lack of both potable water and sanitation education contribute to this long-term issue.

After assessing needs in eastern Afghanistan, our team designed and installed a water supply system that provides clean water to 1,400 people in Nangarhar province. Our team also conducted hygiene promotion sessions and distributed hygiene kits to local communities, reaching 4,000 people.

"Before the new water supply scheme, it took 30 to 40 minutes to bring water from open water sources that are contaminated by herds of animals. Now we can easily get clean water close to our homes," explained Said Mazloom Haje, a community representative.

Another community representative, Lal Gul, thanked International Medical Corps for providing clean water that made the lives of the people in his village easier. "Now everyone can do their daily work without going long distances for water," said Gul. "It is a blessing."



Children practice handwashing techniques in Achin district, Afghanistan.



ETHIOPIA

International Medical Corps has worked in Ethiopia since 2003, addressing the many needs there by providing primary healthcare, mental health, nutrition, livelihoods, safe drinking water and hygiene services throughout the country.

When conflict erupted in the country's Tigray region, chaos ensued as hundreds of thousands of people fled their homes in search of refuge. International Medical Corps rose to the challenge, deploying mobile teams to serve areas containing roughly 600,000 displaced people, and providing integrated nutrition, health, hygiene, gender-based violence and mental health services.

Today, though the situation in Tigray remains dire, our commitment to the Ethiopian people remains strong.



International Medical Corps has worked in Ethiopia since 2003. Our dedicated teams throughout the country are providing vital nutrition, health, hygiene, gender-based violence and mental health services to refugees, internally displaced people and other underserved communities.

“

Our response to the humanitarian emergency in Tigray has been incredibly challenging and complicated, but despite myriad obstacles, our courageous mobile health and nutrition teams reached approximately 600,000 displaced people and continue to operate in this tense conflict zone.”

Dr. Javed Ali

Director, Emergency Response Unit



276,143

people received health services



476,426

people reached through mental health and psychosocial programs



17,026

children received supplementary feeding support



14,738

people reached through food security and livelihoods programs





EMT CLASSIFICATION

In June, the World Health Organization (WHO) classified International Medical Corps as an Emergency Medical Team (EMT) Type 1 provider (Fixed and Mobile). Within 48 hours of an assignment, we can deploy and set up a field hospital capable of providing outpatient services to a minimum of 100 patients per day (Fixed) and 50 patients per day (Mobile). We are the only NGO in the world with both capabilities.

HAITI

When a massive earthquake rocked Haiti on August 14, more than 650,000 people were left in need of humanitarian assistance, while more than half of all healthcare facilities were damaged or destroyed. International Medical Corps staff and volunteers deployed our EMT Fixed Type 1 facility to Aquin, on Haiti's southwest coast. Over the next 12 weeks, our teams provided lifesaving care to thousands of people. In December, we demobilized our EMT facility—but the transition from relief to self-reliance continued into the new year, as we supported Aquin hospital by providing surge staffing, pharmaceuticals, medical equipment and training, and provided communities with hygiene, gender-based violence and mental health services.



Healthcare services provided to
5,996 PEOPLE



WASH services provided to
9,033 PEOPLE



Mental health and protection
services provided to
7,285 PEOPLE

The first deployment of our EMT was to Aquin, Haiti, after the earthquake there.



Conducting an effective emergency response in a low-resource setting requires a lot of problem-solving and teamwork. Our incredible group of volunteers and local staff worked tirelessly in Haiti, providing critically needed medical care to those most in need.”

Dr. Robert Fuller

Chief of Service, University of Connecticut Health Emergency Department, and volunteer Medical Coordinator of the EMT

A Team Effort Saves a Life

Throughout our decades of experience responding to emergencies, we've consistently found that everyone plays an important role. That was certainly true in Haiti.

In September, a woman came to our EMT in Aquin with an extremely malnourished infant. Due to the earthquake, she had not received prenatal or postnatal care, and had given birth at home. Our diverse team, as well as one local hospital, saved the baby's life.

Our team hydrated and stabilized the infant, who was severely underweight, while looking for a hospital that had specialized equipment and could treat him for free. When they found such a hospital, they realized that, due to the fuel shortages plaguing Haiti at the time, they didn't have enough fuel in the International Medical Corps vehicle for the two-hour drive there.

Our logistics team sprang into action, with one team member grabbing an empty jerry can, hopping on a motorcycle and returning soon after with enough fuel for the trip. Meanwhile, our security team—keenly aware of the danger and insecurity in the area caused by local gangs—identified the safest route.

After nearly two hours on the road, our team arrived at the hospital. Two days later, our Medical Coordinator, Dr. Robert Fuller, received a call from Dr. Moise Compere, Medical Director at Saint Boniface. Both baby and mother were doing well—and our team had saved yet another life.

“Everyone on our team—from logistics, to the drivers, to the medical team, to our national staff—all played an important role, and communicated well,” said Erin Riley, a volunteer nurse. “Had that not been the case, I think this would have been a completely different story.”



TRAINING



An International Medical Corps team member conducts a MUAC assessment.

Training has always been an essential part of all we do, making the more than \$3.9 billion in services that we have delivered in 80+ countries over the past 37 years more valuable and sustainable. For example, in addition to providing treatment, our nutrition teams train mothers and other caregivers to diagnose malnutrition in children themselves by taking mid-upper arm circumference (MUAC) measurements.



77,625

people reached through 3,902 training sessions covering a range of health-related issues



5,657

people trained on communicable disease management and control



3,459

people trained in the basics of administering psychological first aid

Teaching Families to Survive—and Thrive

Addressing malnutrition is about more than saving the lives of seriously ill children; it's also about teaching families about the preventative measures they can take to help their children survive—and thrive.

When Nyathor Chuol brought her one-year-old daughter, Nyabany, to an International Medical Corps-supported nutrition facility in Nyani, South Sudan, Nyabany was weak and underweight—and her mother was worried. Our team diagnosed Nyabany with malnutrition and enrolled her in an outpatient program, where she was treated with ready-to-use therapeutic food and amoxicillin.

Then, to prevent this from happening again, the team taught her mother how to identify the early signs of malnutrition in children by taking MUAC measurements at home, provided her with health and nutrition information, and gave her a nutrition package to help prevent another episode.

After two months in the outpatient program, Nyabany recovered her strength and began a targeted supplementary feeding program to complete her treatment. "Thanks to God and International Medical Corps for saving my daughter's life," said Nyathor.

IN THE SPOTLIGHT



CBS affiliate KRIS 6 News interviewed Dr. John Roberts about our work providing COVID-19 vaccinations in Corpus Christi, Texas.

Los Angeles Times

The Los Angeles Times published an op-ed by President and CEO Nancy Aossey in which she advocated for more support for vaccination campaigns in fragile states.

ANNUAL AWARDS CELEBRATION

At our Annual Awards Ceremony, long-time collaborator FedEx received the Global Citizen Award, Dr. Abdou Sebushishe received the Founder's Award and Yvonne Groenhout received the Dr. Henry Hood Distinguished Service Award.



NPR interviewed Dr. Javed Ali about the challenges of delivering vaccines in lower-resource countries.

WHERE WE WORK

Afghanistan Belgium Cameroon Central African Republic Colombia Croatia
Democratic Republic of the Congo Ethiopia Gaza Germany Haiti India Iraq Japan Jordan
Lebanon Libya Mali Nepal Netherlands Nigeria Pakistan Philippines Puerto Rico Somalia
South Sudan Sudan Syria Ukraine United States Venezuela Yemen Zimbabwe

\$1

EQUALS

\$30

Every unrestricted dollar you contribute can unlock up to an additional \$30 in grants, donated medicines and supplies.

89%

GOES TO
PROGRAMS

89% of every dollar donated directly supports programs.

\$3.9

BILLION

We've delivered a total of \$3.9 billion in lifesaving healthcare services and training to millions of people globally.

38

YEARS

Since 1984, we've worked to save and change lives around the world, operating in difficult and often dangerous conditions.



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