

# Jordan



**A small Arab nation of roughly 10 million people, Jordan has become home to hundreds of thousands of refugees fleeing violence in neighboring countries. International Medical Corps has been responding to refugee crises in Jordan since**

**the influx of Iraqi refugees after the 2003 war, and has expanded to accommodate the massive number of Syrian refugees arriving since 2012.**

Today, International Medical Corps provides vital health programming across all 12 governorates in Jordan, covering urban areas and responding to the needs of refugees in Za'atari and Azraq camps.

**Jordan is one of the countries most affected by the Syria crisis, hosting the second highest share of refugees pro capita in the world. Of this total, 83% of Syrian refugees in Jordan live in urban settings, where, because of limited job opportunities, more than three-quarters live well below the poverty line.**

Although Jordan has one of the best healthcare systems in the region, the needs of vulnerable Syrian and Iraqi refugees creates a substantial burden on national resources. Many refugees live in neighborhoods that are already facing challenges, including limited access to medical care, higher-than-average unemployment rates, substandard living conditions and overburdened schools. Moreover, Jordan hosts two major Syrian refugee camps: Zaatari and Azraq Refugee Camp. International Medical Corps has been operating in both camps since their opening, collaborating with the Jordanian government and the United Nations, as well as with peer NGOs, to provide critical health, nutrition, mental health and child protection services.

## WHERE WE WORK



-  MENTAL HEALTH CLINIC
-  HOSPITAL
-  NUTRITION SERVICES

-  HEALTH CLINIC
-  PSS SERVICES



International Medical Corps understands the importance of a holistic approach that addresses the needs of conflict-affected people. In Jordan, International Medical Corps:



Provides conflict-affected refugees and vulnerable host populations with primary health, mental health and reproductive healthcare, along with psychosocial and nutrition services.



Extends broad services in Jordan that include protection, youth empowerment and health capacity strengthening.

## HEALTH CARE

International Medical Corps in Jordan provides dedicated health teams in a number of medical specialties, including general practice, comprehensive reproductive healthcare, emergency obstetric and neonatal care, and dental care, along with pediatric, pharmaceutical and diagnostic services. We provide free, comprehensive primary, secondary and (through referral) tertiary healthcare services, including within hospitals, health clinics, emergency rooms and mobile units, in camp and non-camp settings.

In Azraq camp, International Medical Corps has been operating as an essential healthcare partner since its opening in 2014, and we have progressively developed and expanded our health programming to strengthen the provision of comprehensive healthcare services. Currently International Medical Corps runs two clinics in Azraq camp, which provide primary care, pediatrics, mental health, nutrition and dental services. International Medical Corps also runs the only hospital in Azraq camp, which provides comprehensive emergency obstetric and neonatal care, emergency medicine and general medicine interventions, along with pediatric, X-ray, laboratory analysis and dental services.

In 2018, International Medical Corps began providing healthcare services in Zataari camp, including primary and mental healthcare, emergency and triage services, and ambulatory treatment for cases of severe acute malnutrition through an outpatient therapeutic feeding program. International Medical Corps has also been operating within the maternity unit of Irbid Specialty Hospital, providing comprehensive emergency obstetric and newborn care for refugees and vulnerable Jordanians in Irbid and surrounding communities in response to severe maternal health gaps. In April 2019, International Medical Corps became the primary implementer of the hospital's neonatal intensive care unit, guaranteeing uninterrupted and highly sophisticated neonatal and newborn-related healthcare in the camp.



## MENTAL HEALTH & PSYCHOSOCIAL SUPPORT (MHPSS)

The psychological toll of war on Syrian refugees is immense. Forced from their homes, many have experienced extreme levels of violence and loss. In Jordan, they face pressures to start again in a country that is not their own, uncertain of if and when they will return home, as well as a multitude of psychosocial stressors.

International Medical Corps advocates for the integration of mental health care into the primary health care system as a means of alleviating pressure on the minimal resources available at secondary and tertiary levels of care, as well as a strategy to reduce stigma in seeking these kind of services. For those who require specialized mental health services, International Medical Corps provides direct care at primary healthcare centers throughout the country—four in camps and 15 in urban areas. Our multidisciplinary teams each consist of a psychiatrist, psychologist, mental health nurse and case manager.

International Medical Corps uses a strengths-based approach, which assists clients with goal setting and empowerment practices. Our mental health teams receive ongoing theoretical and practical training, including training on child protection and gender-based violence management and referral. We also train Ministry of Health staff and other primary health care providers in MHPSS to improve the capacity of existing service providers while increasing access for refugees and host communities.

## PSYCHOSOCIAL SUPPORT AND YOUTH EMPOWERMENT

The ability to screen for adjustment problems or cognitive deficits during childhood and teenage years means that these psychosocial issues can be addressed before they lead to behavioral issues. International Medical Corps addresses these symptoms with a family and peer-oriented approach. We engage children and youth with mental health concerns in structured activities that aim to relieve their concerns and improve their psychological and social wellbeing. Our psychosocial support extends to clients' families and environment, and ensures that clients receive comprehensive care.

## CHILD PROTECTION

International Medical Corps is currently the largest provider of comprehensive child-protection case management in Jordan, which is vital to the safety and wellbeing of individual children at risk. Our child protection programming targets children at risk of various forms of violence, abuse, neglect or exploitation. International Medical Corps operates in nine child protection safe-space facilities within refugee-camp and non-camp settings. In 2019, International Medical Corps' multi-disciplinary team worked with more than 6,000 new cases identified as having child protection concerns.



## NUTRITION

To date, International Medical Corps remains the primary agency for the implementation of nutrition programming in both Azraq and Zaatari refugee camps. We operate eight high-quality nutrition clinics throughout the two camps, with a team of 13 multi-faceted, highly-experienced nutrition staff members. International Medical Corps' comprehensive nutrition program encompasses two key components—the supplementary and therapeutic feeding program, which closely follows community-based management of acute malnutrition guidelines, and the infant and young child feeding program, which operates in line with World Health Organization and UNICEF global standards.

In order to build the capacity of local actors within Jordan, International Medical Corps supports a Jordanian national organization, JOHUD. Under International Medical Corps' guidance, JOHUD proactively identifies malnutrition through mid-upper arm circumference screenings as part of their comprehensive primary health care service package.



[www.InternationalMedicalCorps.org](http://www.InternationalMedicalCorps.org)

A pre-eminent first responder for 35 years, International Medical Corps provides emergency relief to those struck by disaster, no matter where they are, no matter what the conditions, working with them to recover, rebuild and, through training, gain the skills and tools required to achieve self-reliance.

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